

Advertising Department  
Half Price Shutters  
6 Arvida Street  
MALAGA WA 6062

12<sup>th</sup> March 2010

To Whom It May Concern,

I am just writing to thank you for a totally professional job undertaken recently by your company to install a window shutter on one of our bedroom windows.

Right from the start Peter, your sales representative was polite, and informed us completely of everything involved in the process of selecting and installing your product.

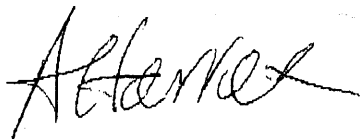
We had a very charming and polite man (I think his name was Peter also) to install the window shutter. He was considerate of the garden he needed to access to install the shutter, and extremely efficient in installing it.

And the electrical contractors, well what can I say. They were fast, and extremely polite young men. As they had to access the roof and isolate the power their safety procedures were outstanding. I should know I am a safety rep and have worked in the mining industry for many years, and your electrical contractors certainly were "switched on" to all safety procedures. Well done!

And the shutter has certainly decreased the level of noise coming from the neighbours barking dog, and as the room received the direct morning sunlight and heat, has certainly helped greatly to keep out the heat and sunlight for those of us who like to sleep in during the early morning sun rise in the summer months.

Thank you again for being a totally professional company from start to finish, not to mention the exceptional pricing for your products. We will certainly recommend you to friends and family, and if require use you again ourselves.

Yours faithfully,



Ann & Ian ~~XXXX~~  
COMO